



Librarians Committee Meeting Minutes

Shaw University, Estey Hall, Bazemore Room

Thursday, Nov. 6, 2014, 2 p.m.

Convener: Carolyn Peterson

In attendance: Carolyn Peterson, Director of Library Services, Shaw University; Laura Davidson, Dean of Library Information Systems, Meredith College; Carolyn Argentati, Donald E. Moreland Deputy Director of Libraries, NC State University; Barbara Akinwole, Interim Director of Library Services and Archives, Saint Augustine's University; Nate Hellmers, Director of Library Services, William Peace University; Jenny Spiker, CRC Director.

Welcome and Updates: Ms. Peterson welcomed the members to Shaw University and asked for updates from each person:

- **Shaw**—Ms. Peterson said Shaw has successfully completed three accreditation processes and is now looking at funding opportunities, including grants and money for renovations for such things as the library's heating system. She said Dr. Pamela Denning is Shaw's new interim Vice President for Academic Affairs. She said they are holding lib guide programs for students, have a freshman studies liaison, and they send their librarians to their adult education (CAPE) sites off campus.
- **Saint Augustine's**—Ms. Akinwole is the new interim director with a staff of four—two with an MLS, one in library school and one paraprofessional. Saint Augustine's is her alma mater. She said their services are in good shape, although they need a cataloguer and they are hard to find. Before returning to Saint Augustine's, she worked at the National Academy of Sciences and AARP in Washington, D.C. She said the Saint Augustine's Library has become a hub for all kinds of campus activities, including global learning, a new series at the library, HBCU history presentations, a citation party and an author series. She said both the students and faculty seem to enjoy coming to the new programs. She is also doing an environmental scan.
- **Meredith**—Ms. Davidson announced that they have had a couple of recent retirements, Susan McClintock (reference) and Martha Fonville (archives), and they have hired replacements. She said they are responding to the challenges of the NC Live transition.
- **William Peace**—Mr. Hellmers said that his library has moved the university's advising program out of the library so they have more space for other library functions. Also the coffee shop in the library went away and has come back but is now separated from the rest of the library with doors. They still have their separate room for archives. He has added a research tutor just for library usage.
- **NC State**—Ms. Argentati said they have several vacant positions, two in IT, the director of communications and director of visualization services. In general they are "doing more with less" because of budget cuts. One effect is the cutting back of overnight hours; now only one of the two main libraries is open overnight on any given night. Their libraries allow non-NC State people to come between 7 a.m. and 10 p.m. After 10 p.m. they're open only to NC State students and personnel. They also will end journal subscriptions effective Jan. 1, 2015. She also said that Tim Rogers, director of NC LIVE, has left that position and Jill Morris is interim executive director. She said that the main D.H. Hill library is as busy as it was before the Hunt Library opened on Centennial Campus. She said at the D.H. Hill library they have consolidated their circulation desks into one main one called an "Ask Me" desk painted bright red.

Discussion Topics:

- **NC LIVE changes:** Ms. Akinwole asked: Since NC LIVE is a composite of products, what are the others doing about the variety of products since the changes at NC LIVE. Mr. Hellmers said Peace still has NC LIVE, but they also now have some other stand-alone products. He said it depends on the need and how to pay for it. Ms. Peterson reiterated how valuable she thinks NC LIVE is.
- **Push toward online:** Ms. Akinwole asked the group's advice about how much they are going toward online collections. Mr. Hellmers said they have a hard time keeping up with their collection needs and they still buy some regular books but now have several huge e-book subscriptions. Ms. Peterson said they still have professors who want traditional books and that they now use Amazon and other online sources to order them. Other new options are being able to find textbooks completely online and now NC LIVE has an e-library service.
- **New kinds of services:** Ms. Davidson said they are now lending sports equipment and bikes! Students started the sports kiosk, and the campus now has its own bike rental program.
- **Lib Guides:** Ms. Akinwole asked if NC State has created its own version of Lib Guides. Ms. Argentati said yes and they call them Course Views. They tie courses to their relevant resources. She said she'd be happy to put people in touch with the people at NCSU who are working on these.
- **Reference and Collections Issues:** Are some libraries closing down reference sections? Mr. Hellmers said Peace is keeping their section but not adding to it. Some of the items that used to be considered reference are now in the circulation area. A number of people agreed with that. Ms. Davidson said Meredith is now using old reference spaces for study space. Mr. Hellmers said that their approach to trying new products is to try them and sometimes cancel them if they find they are not used enough.
- **Accreditation questions:** Ms. Akinwole asked if the others thought the accrediting agency cared if a library had a large number of resources. Most agreed with Mr. Hellmers that the size was not as important as whether the number was appropriate for that particular institution. It was also mentioned that it should be important that accrediting agencies recognize that there are consortium resources like we have at CRC.
- **Follow-up on books or money needed for unreturned books to NC State:** Ms. Argentati asked if the others would like to get an update on uncollected fees for late or non-returned materials from NC State. They all said yes. Mr. Hellmers asked if he could also get the slips returned to him. The committee suggested that these notices be sent twice a year in November and April.
- **Library usage charts from NC State:** The report from last year was in the packets. It showed that inter-library loans between NC State and the other colleges were down 47.3%. The group said that that was expected with the lesser usage of non-on-line resources. Adding Wake Tech to CRC has not yet resulted in serious expansion of inter-library loans.
- **Summer CRC Library Workshop:** The group looked at the results of last summer's CRC library workshop and made some suggestions for this summer's workshop:
 - See if it's possible to use the new Hunt Library at NC State. Ms. Argentati said she'd check on that for us.
 - Look at mid-July again but be sure there aren't any conflicts at that time.
 - Be sure to consider what is important for paraprofessionals.
- **Revisit the CRC Library Agreement:** The committee asked Ms. Spiker to send them a copy of the current library agreement to see if it needs updating.

--Submitted by CRC Director Jenny Spiker